

ESET provides course correction for Ohio technology centers

“Our techs’ time is now spent working on district technology needs instead of fighting off viruses.”

— *Joey Alexander, Network Manager, Licking Area Computer Association*



Joey Alexander is network manager for the Licking Area Computer Association (LACA), in Newark, Ohio. LACA is one of 23 Information Technology Centers in the state of Ohio that make up the Ohio Education Computer Network. LACA provides a variety of computer services to its member K-12 districts, from accounting and payroll to electronic grade books and Internet support.

Mr. Alexander currently oversees more than 17,000 workstations running mixed environments of Windows and Mac operating systems.

Up until Spring 2011, LACA was using Symantec Endpoint Security for its network protection. However, Alexanders’ team was beginning to experience some performance issues, and set about finding a replacement.

“Our primary goal was to have a stable product that actually protects our districts machines from viruses,” said Alexander. “We wanted to alleviate the system requirements of Symantec and give more stability and speed to our districts’ outdated systems.”

Enter ESET

“I first read about ESET a couple years ago in online forums, so I started using it for my personal home use to get the best out of my machine’s resources, and to protect my online experience. I was really impressed with its speed, blocking capability and ease of use.”

After a brief evaluation that also included BitDefender, Microsoft Endpoint Protection and Kaspersky, Alexander went with what he knew.

Describe the Deployment Process

It took Alexander approximately four weeks to push out ESET to his 17,000 workstations. By contrast, Symantec took three months for complete deployment to his 14 districts.

“I figured with all my other duties I would be spending a lot of time with deployment; However the deployment process went very well. I was actually pleasantly surprised how easy ESET was to deploy and get ready, and support has been wonderful so far in helping us get started.”

What was the biggest change you noticed after installing ESET?

“Our desktops responded much faster.”

What would you tell an IT administrator considering ESET?

“I would tell him or her to switch to ESET. For all the headaches and time it took me to actually install Symantec, things were still not getting completely blocked like fake antiviruses, which would completely hose our district’s computers to the point where they would have to actually reimage the machines. ESET has brought a sense of calm and tranquility into our district’s machines that hasn’t been there before. Our techs’ time is now spent working on district technology needs instead of fighting off viruses.”

Quick Facts

Company name:	Licking Area Computer Association
Location:	Newark, Ohio
Industry:	Technology



ESET NOD32 Antivirus — Business Edition

The ultimate solution for your computer security

Comprehensive, proactive protection is crucial in a business environment. ESET NOD32 Antivirus helps business protect its most valuable data from malware and hacker attacks.

When it comes to complex network security implementations at universities, hospitals and businesses, ESET NOD32 Antivirus, coupled with ESET Remote Administrator, gives your IT staff back their valuable time. Long after-hours battles with installation, permissions and compliance reports disappear. NOD32 + Remote Administrator is easy to install, easy to manage and capable protecting mixed networks composed of PCs, servers, mail servers, Linux boxes and Macs.

With more than 100 million users trusting ESET worldwide, you know you're in good hands. And because each of those protected PCs regularly checks in to ESET's ThreatSense® database, you can also rest easy that your protection is staying strong 24/7.

Unlike conventional AV that depends on signature updates alone to stay safe,

ESET uses both ThreatSense signatures and advanced heuristic scanning. Because our scanning core has been "learning" about new threats for over a decade, our proactive protection can identify a novel malware threat before competitors' patches and signatures go out. That's why ESET has never missed an "In-The-Wild" infection.

And on the user end, ESET NOD32 boasts fewer interruptions and less slowdown during startup and file scans. ESET has lower system impact because it runs lightly in the background. Chances are, your end users won't even know it's there. But they'll be free of viruses, trojans, worms and spyware.

Why switch? Simple installation. Powerful, intuitive management. ThreatSense protection and advanced heuristic scanning. And faster performance with fewer interruptions.

ESET NOD32 Antivirus + Remote Administrator

Proactive protection

Two layers of protection—powerful ThreatSense signatures generated by 100 million ESET PCs plus advanced heuristics that can identify and "sandbox" new threats—mean that you'll be protected on Zero Day of an outbreak, not hours or days later.

Lightweight design

ESET NOD32 requires less memory and CPU power and performs faster in competitive benchmark testing. It's easier on your end users and easier on IT staff.

Simple management

Generate installation packages and push them out to your clients—whether your network has ten, a thousand or ten thousand PCs. And with Active Directory management, keeping track of them dynamically is a breeze. You can even configure a mirror server so your clients can download signature updates locally, rather than connecting one by one.



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